

EUROPEAN LEADER IN WINDOW ADHESIVE FILMS

In a constantly evolving economic market, we are developing new films to meet the needs of our most demanding customers. Today, we export our products worldwide, and demand continues to grow across all our ranges, both decorative and technical. To meet your requirements, we have created a new comprehensive reference tool that brings together our entire film collection.

This tool is designed to help you easily navigate our offerings and select the perfect adhesive film for your specific needs, whether for aesthetic enhancement or technical functionality.



DELIVERY:





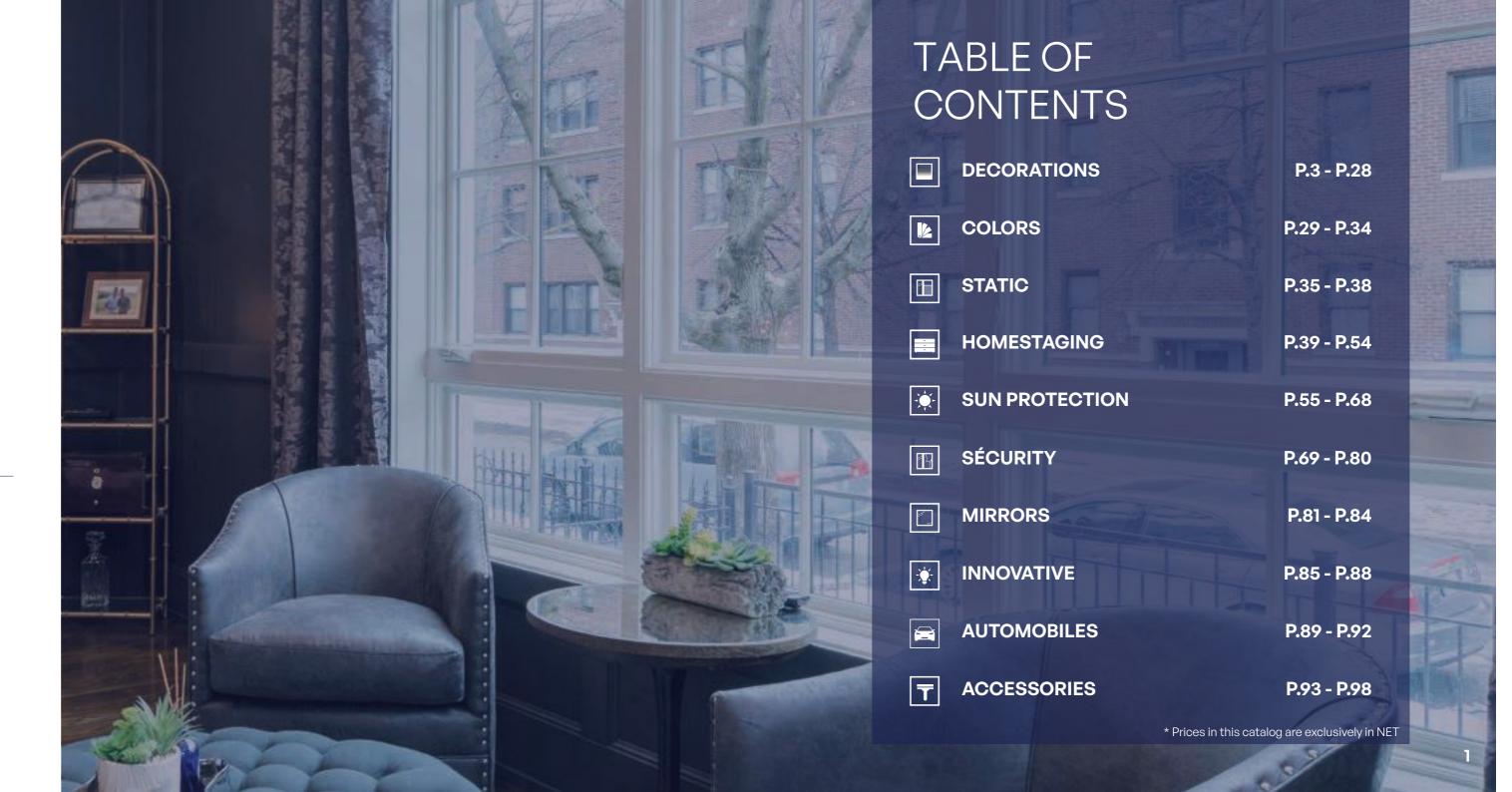
FIND US AT:



Print FEBRUARY 2025 - LYON

MAI 2025 - BERLIN BOOTH NUMBER 6.2-B55

FEBRUARY 2025 - LYON BOOTH NUMBER 2R34





FOLLOW US ON











@reflectivfilms

Reflectiv Window Films

Feel free to send us photos of your creations at: marketing@reflectiv.com





TECHNICAL SHEET

privacy zones tailored to your needs.

DECORATION

INT 456 INT 356 INT 256 INT 200 INT 209 INT 280 INT 401 INT 411

To combine wit y light frosted decorati eyish films

ative Sligh

ghtly acid

Very O Fros

ery Opaque White Frosted 2.10m Opaque White Frosted Slightly Grey Frosted Grey Frosted



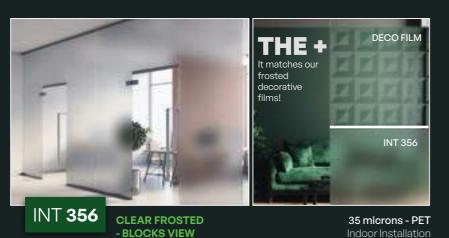


Indoor Installation

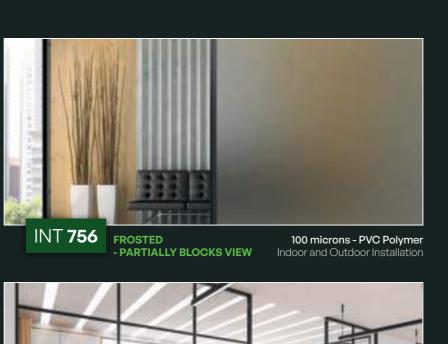


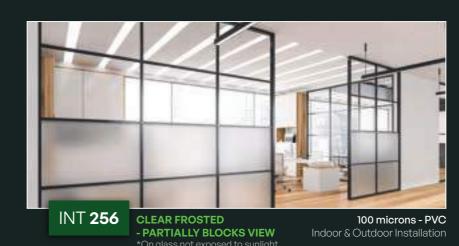






















DESCRIPTION OF REPORTS

1111111



STRIED FILMS

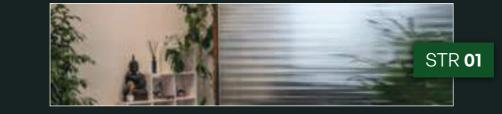
Réflectiv offers you its ribbed films, which modify the view and lighting effects.

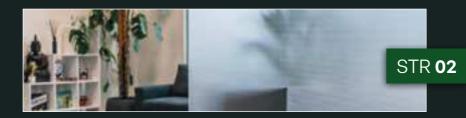
They create a raised glass effect glass effect, while providing a degree of privacy privacy, depending on the model chosen.

Window Films

INICAL SHEET









STRIATED FILM - PARTIALLY HIDDEN FROM VIEW 80 microns - PET Interior installation







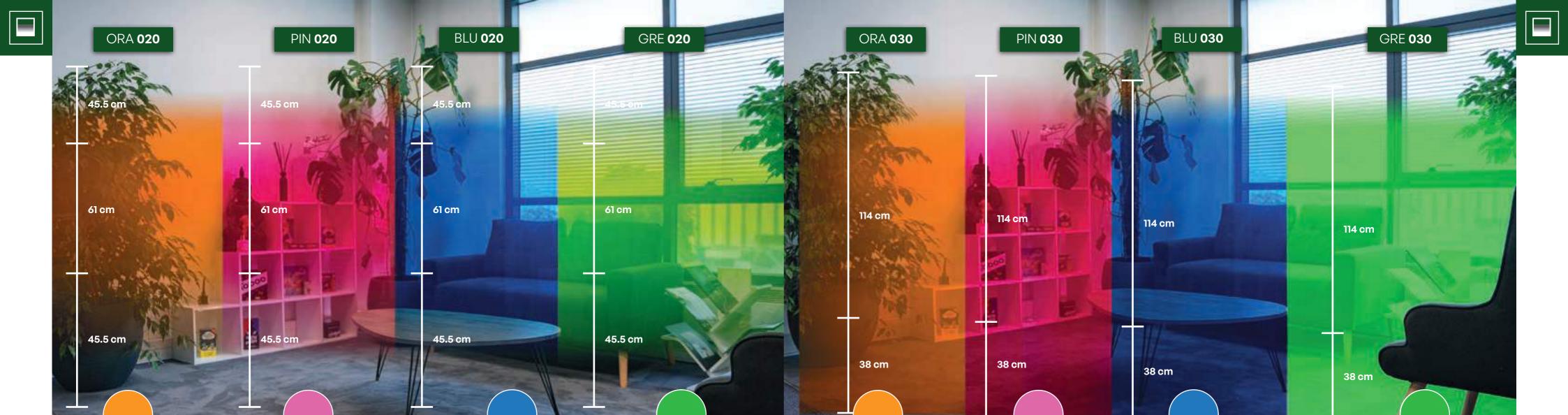












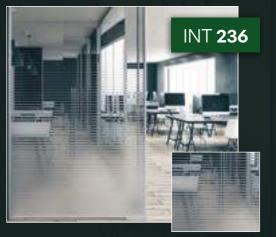
DEGRESSIVE NEW COLORS

COLOR DEGRESSIVE HIDE VIEW 55 microns - PET Indoor installation 1,52 m COLOR DEGRESSIVE HIDE VIEW 55 microns - PET Indoor installation 1,52 m













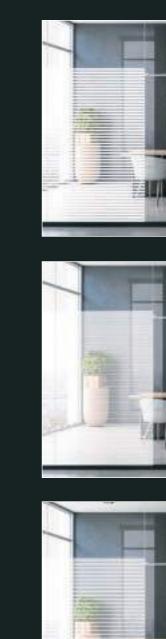














INT 212

INT **244**















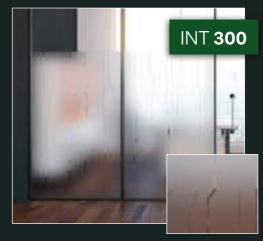








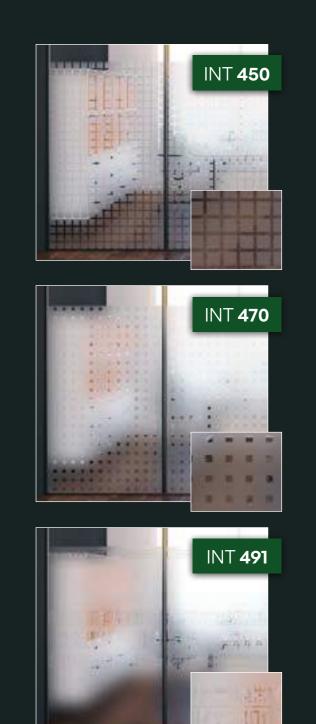




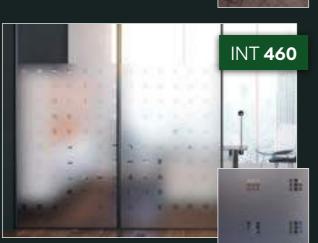








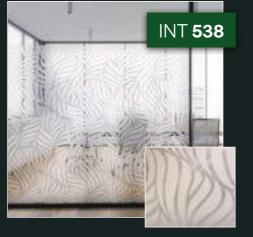




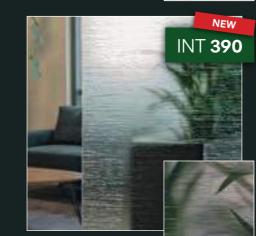








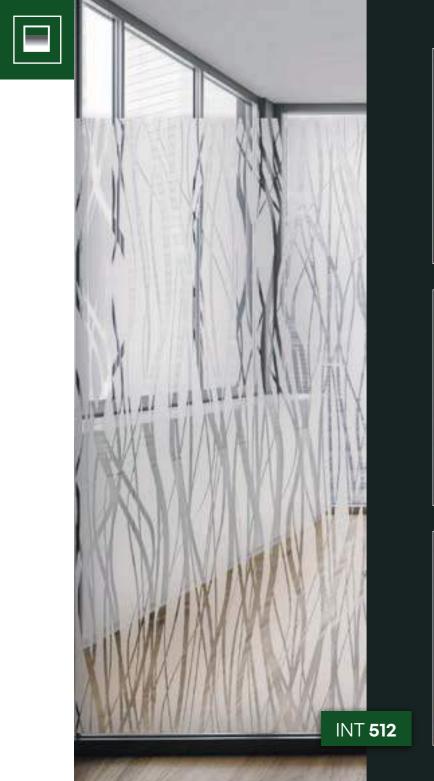




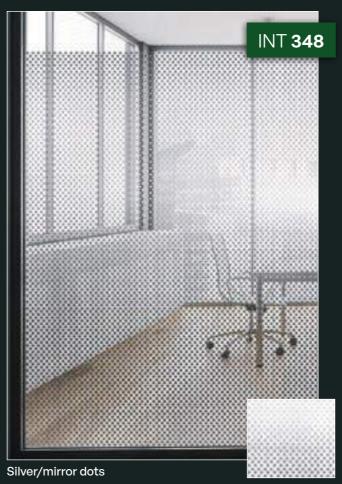


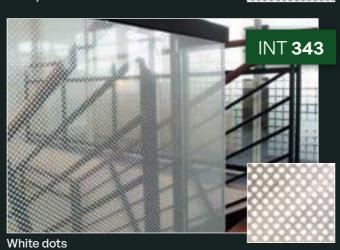




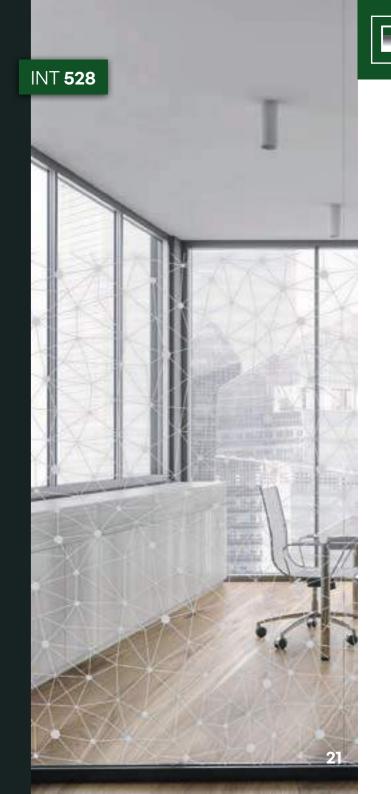




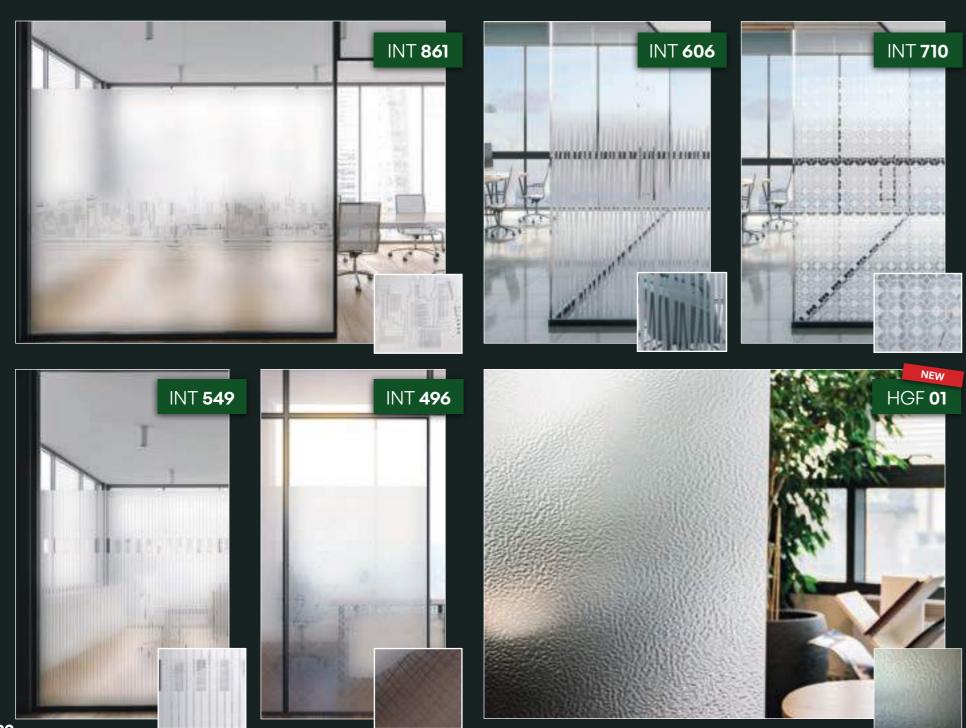






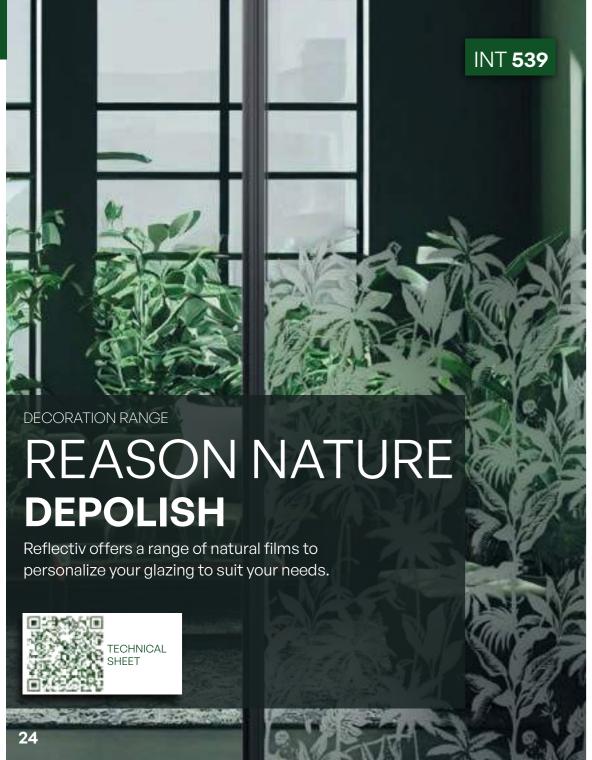










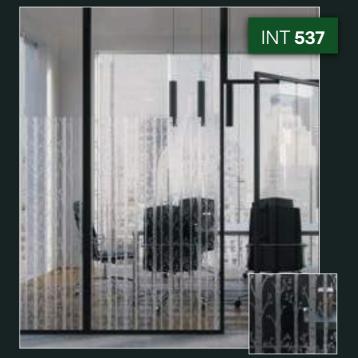
















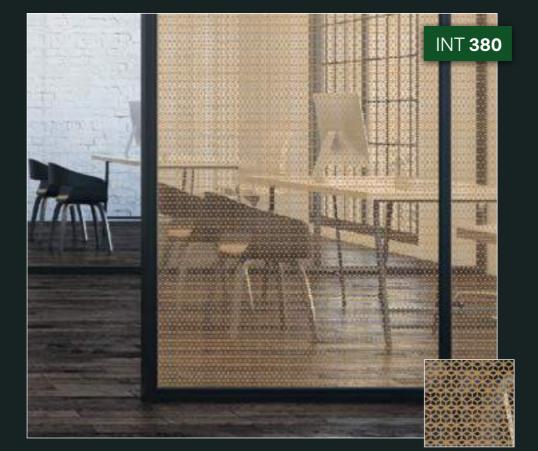
INT **539**

















FILMS COLORS

Reflectiv offers 16 shades to dress up your glazing, while maintaining transparency and luminosity. Change the look of your rooms or offices in the blink of an eye.





FILMS COLORS

TRANSPARENT

INDOOR INSTALLATION



For façade installation, please refer to the DTU 39 standard. Please do not hesitate to contact us.





BLACK OUT MAT75 microns - PET
Blocks 100% of light
Indoor installation



75 microns - PET
Blocks 97% of light
Indoor installation





Blocks 100% of light Indoor installation

GOOD TO KNOV

INT 817 / INT 803 / INT 807

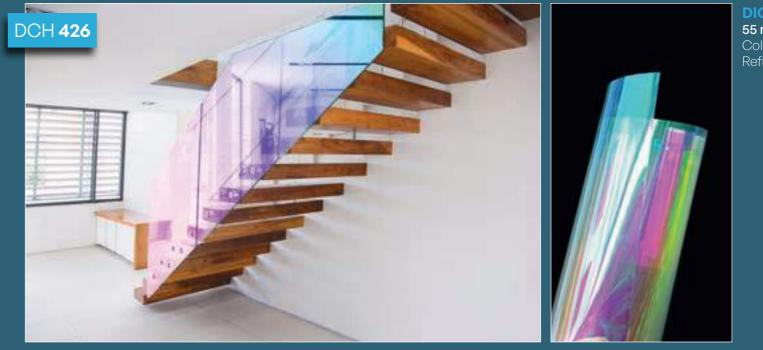
PPMS (Plan Particulier de Mise en Sécurité) compatible. The PPMS law is a compulsory process for all educational establishments: schools, collèges, lycées or or specialized establishments. It provides against major risks that may arise within your establishment.





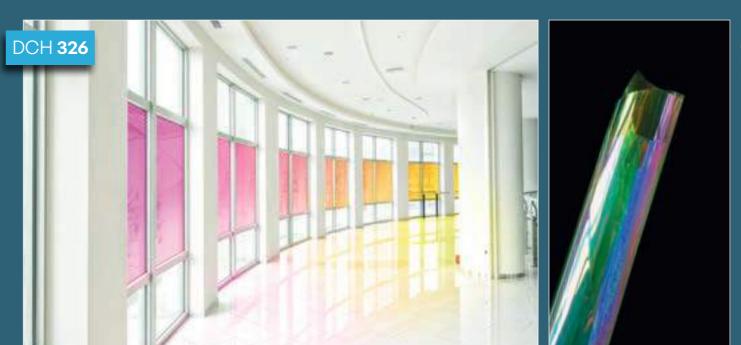






DICHROIC
55 microns - PET
Color reflections - Blue / Red
Reflective

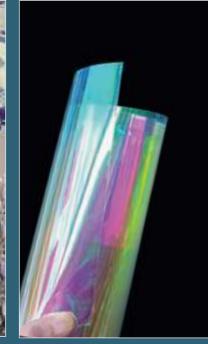




DICHROIC
55 microns - PET
Reflective colors - Yellow / Violet
Reflective







DICHROIC55 microns - PET
Color reflections - Blue / Re
Reflective



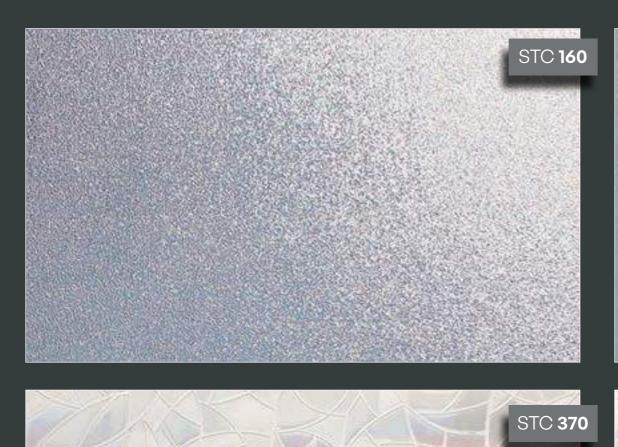


55 microns - PET
Reflective colors - Yellow / Viole
Reflective
Glue-free installation





STC **400**





STC **190**















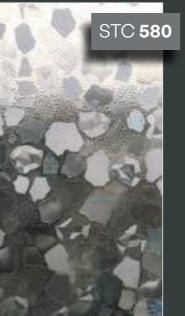


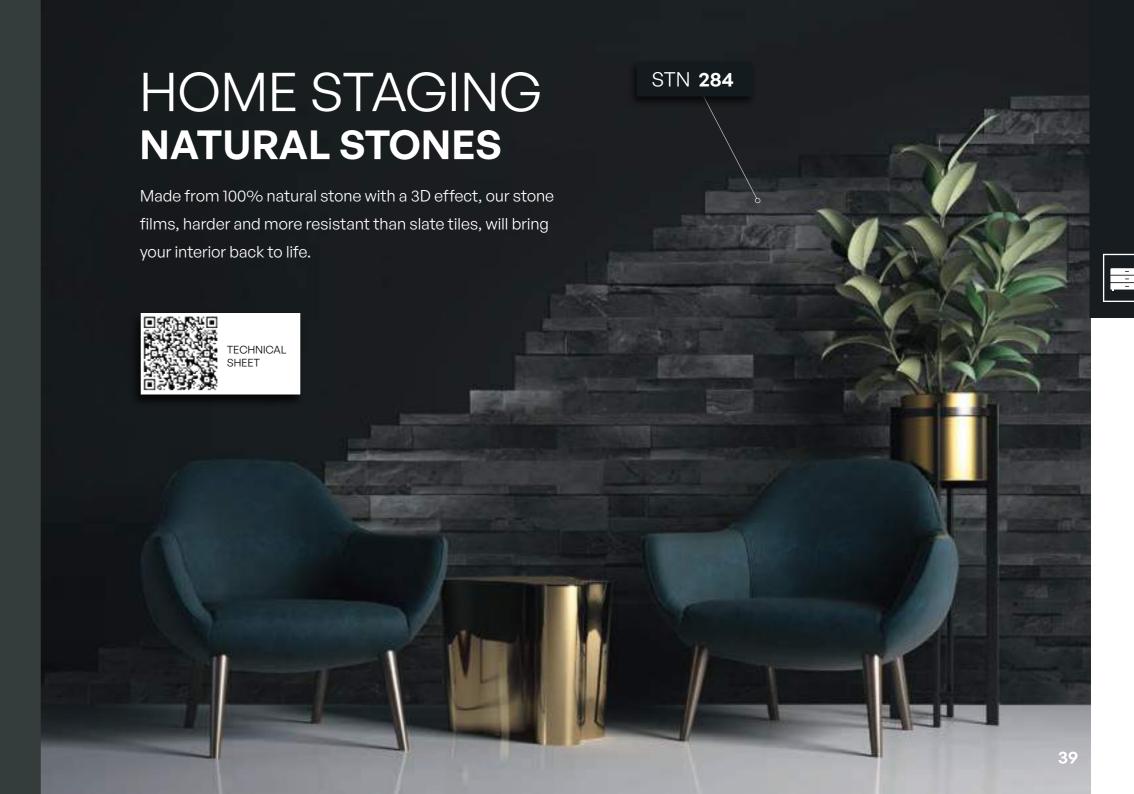


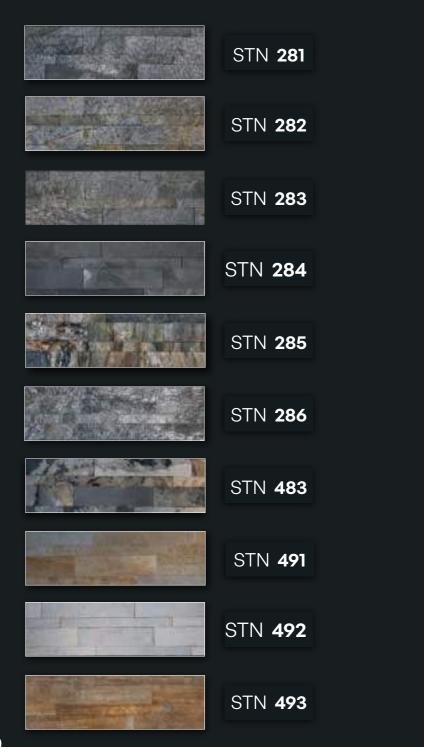














75% SUN PROTECTION Silver metallic 70 microns - PET crystal



INDOOR INSTALLATION





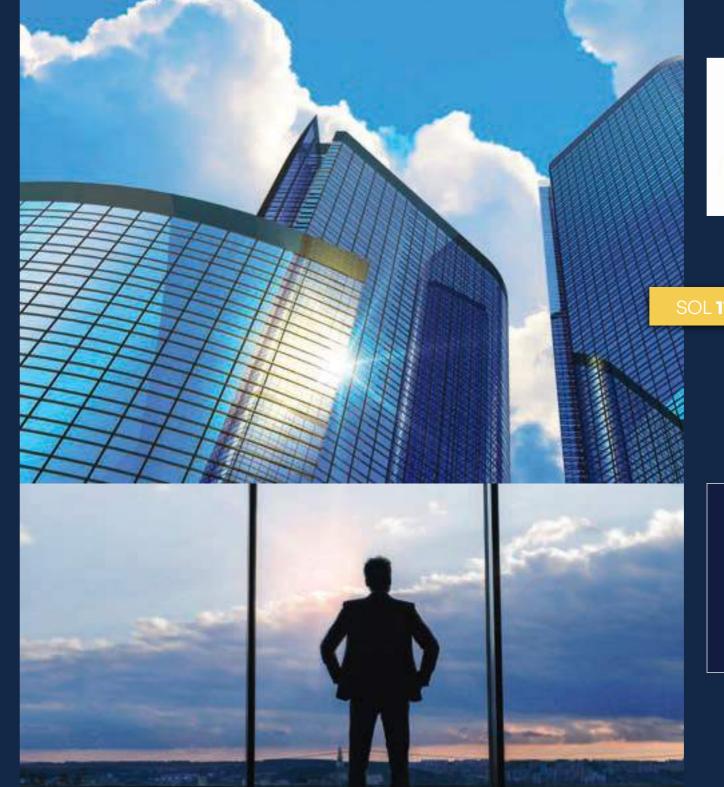
CAN BE INSTALLED ON:

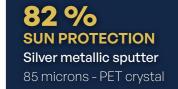


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CAN BE INSTALLED ON:



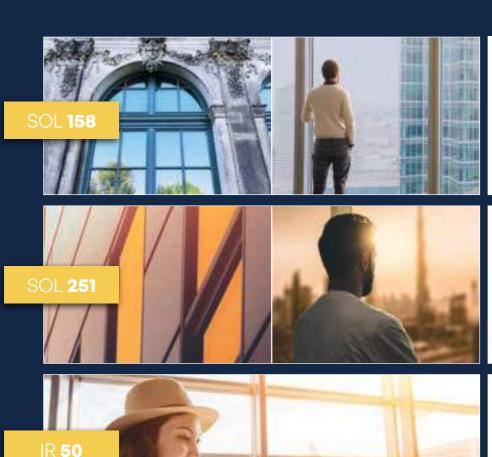
SIMPLE 4/6/8/10 mm





DOUBLE GLAZING CLAIR < 1,20 M²

SUN PROTECTION INDOOR INSTALLATION



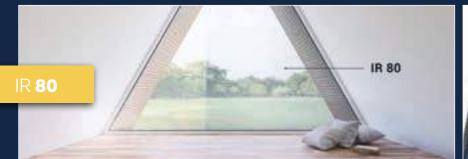
52% SUN PROTECTION Silver dots 55 microns - PET ALL TYPES OF ECO-RESPONSIBLE GLAZING





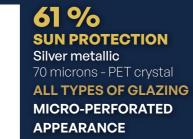


54% **SUN PROTECTION** Silver metallic 70 microns - PET crystal



54 % **SUN PROTECTION** Silver metallic 70 microns - PET crystal





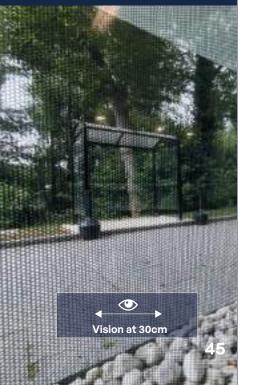


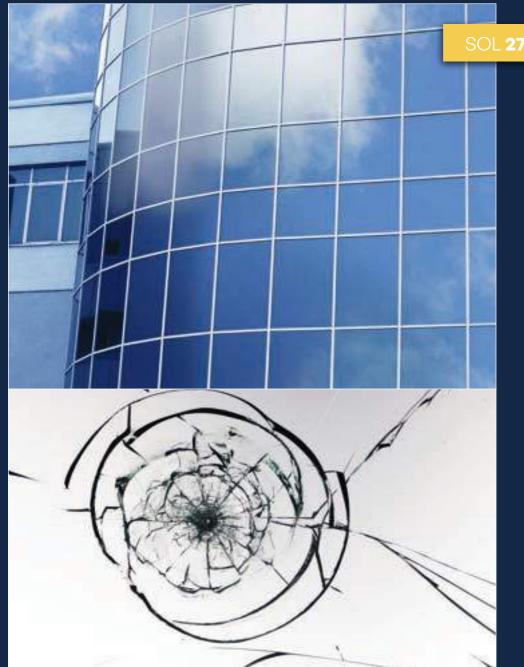


THE BENEFITS:

A major innovation, ATH 101 is the only metallized solar protection film in the world that can be installed indoors on any type of glazing. Its unique design enables it to break up light rays for stunning results.

- Invisible from a distance of 1m
- Selective metallization
- Anti-glare
- No risk of overheating
- Compatible with all types of glazing







75% **SUN PROTECTION + SAFETY** Silver metallic 115 microns - PET crystal

CAN BE INSTALLED ON:







DOUBLE GLAZING CLAIR < 1,20 M²







INDOOR INSTALLATION

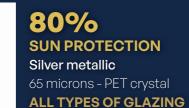


55% **SUN PROTECTION** Silver metallic 85 microns - PET crystal **ALL TYPES OF GLAZING**



71% **SUN PROTECTION** Silver metallic 85 microns - PET crystal **ALL TYPES OF GLAZING**











83%

SUN PROTECTION Silver metallic sputter

90 microns - PET crystal

ALL TYPES OF GLAZING







79% **SUN PROTECTION** Metallic grey 90 microns - PET crystal ALL TYPES OF ECO-RESPONSIBLE GLAZING









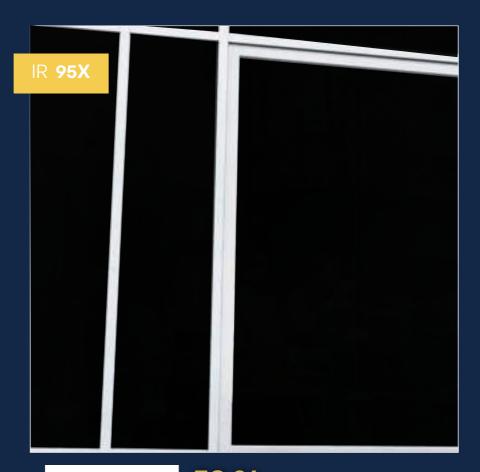


62 % SUN PROTECTION Extra-clear blue grey 90 microns - PET crystal ALL TYPES OF GLAZING

50









52 %
PROTECTION SOLAIRE
Black metallic
70 microns - PET crystal
ALL TYPES OF CLEAR GLAZING ECO-RESPONSIBLE

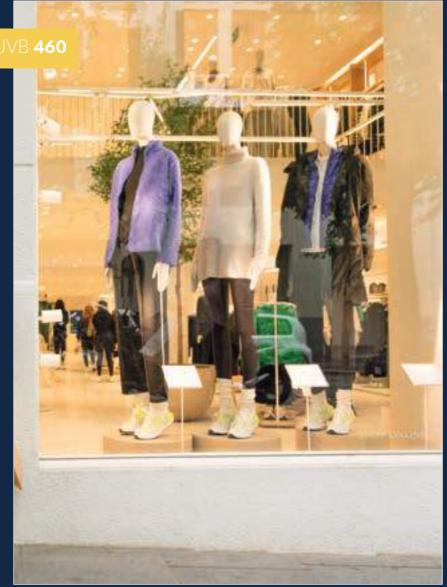








ABSORBS 99% OF ULTRAVIOLET A
Colorless
65 microns - PET crystal



ABSORBS ULTRAVIOLET A AND B RAYS
Nearly colorless*
40 microns - PET cristal



SECURITY TEMPORARY PROTECTION

Our self-adhesive safety films reinforce your glass and windows, offering extra protection against impact and breakage. Ideal for professional or residential environments, they fortify your surfaces while preserving their original appearance.



TECHNICAL SHEET

STC 900









TEMPORARY PROTECTION -COLORLESS 90 microns - PVC

ELECTROSTATIC REUSABLE

Protection against scratches, impact and dust temporarily Interior & exterior dry installation







TEMPORARY PROTECTION -TRANSLUCENT BLUE - ELECTROSTATIC

CONSTRUCTION SITE RISKS

Protection against scratches, dust and paint splashes Interior & exterior installation







PROVISIONAL PROTECTION - COLORLESS

GLASS BREAKAGE

Secure before replacement. Dry application - Euroclasses -Interior & exterior installation



SECURITY **ANTI-GRAFFITIS**

Our anti-graffiti adhesive films prevent paint from becoming embedded and make cleaning easier, protecting your surfaces from damage. Ideal for public spaces, they preserve aesthetics while simplifying maintenance.

AGM **400**







AGR **100**



ANTI-GRAFFITIS - COLORLESS

00 microns - PET

REPOSITIONABLE PROTECTION AGAINST URBAN VANDALISM

- Euroclasses -

Indoor & outdoor installation





ANTI-GRAFFITI / SCRATCHES / CIDS - COLORLESS

SÉCURITÉ ANTI-GRAFFITIS

0 microns - PET

PROTECTION AGAINST URBAN VANDALISM

- Euroclasses -

Indoor & outdoor installation





NTI-GRAFFITI / SCRATCHES / ACIDS -

00 microns - PET

PROTECTION AGAINST URBAN VANDALISM

- Euroclasses -

Indoor & outdoor installation

AGI 200



ANTI-GRAFFITI / SCRATCHES / ACIDS - COLORLESS

00 microns - PET

PROTECTION AGAINST URBAN VANDALISM

- Euroclasses -

Indoor & outdoor installation

Self-healing version available Ref AGC200

SEC **058**

SECURITY

R INSTALLATION

STANDARDS EN 12600 - COLORLESS

FOR GLAZING BELOW 3M2



NPF 78406 STANDARDS - COLORLESS 100 microns - PET cristal

FOR GLAZING BELOW 3M2



STANDARDS EUROCLASSES -**COLORLESS** 50 microns - PET cristal

FOR GLAZING BELOW 3M2

SEC 058 / SEC 054 / SEC 052 / SEC 058X / SEC 054X / SEC 052X

PPMS (Plan Particulier de Mise en Sécurité) compatible The PPMS law is a compulsory process for all educational establishments: schools, collèges, lycées and specialized establishments. It

enables you to protect yourself in the event of major risks occurring on your premises.





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EUROCLASSES STANDARDS - COLORLESS

FOR GLAZING OVER 3M2

SEC 054X



NPF 78406 STANDARDS - COLORLESS
100 microns - PET cristal FOR GLAZING OVER 3M2

SEC **058X**



STANDARDS EN 12600 - COLORLESS 200 microns - PET cristal FOR GLAZING OVER 3M2



SECURITY

HIGH

INTERIOR II

TOP **300**



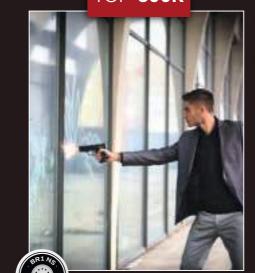
NF EN 356 STANDARDS - COLORLESS 330 MICRONS - MULTILAYER PET

HIGH-SECURITY ANTI-INTRUSION-

Euroclasses -



TOP **300R**



NF EN 1063 STANDARDS - COLORLESS 330 MICRONS - MULTILAYER PET

BULLETPROOF

- Euroclasses -

To be applied on 2 sides



SPECIFIC APPLICATION CLEAN WATER ONLY



SECURITY

OUTDOOR INSTALLATION





NF EN 356 STANDARDS - COLORLESS

330 MICRONS - MULTILAYER PET

ANTI-EXPLOSION, DELAYS INTRUSION



SPECIFIC APPLICATION
CLEAN WATER ONLY

TOP 300XR



NF EN 1063 STANDARDS - COLORLESS 330 MICRONS - MULTILAYER PET

BULLETPROOF



SPECIFIC APPLICATION CLEAN WATER ONLY



SECURITY PROTECTION AND ANTI-FOGGING

AFG 100



SAFETY AND ANTI-BLEED FILM - COLORLESS

Indoor & outdoor installation

Motorcycle helmets, goggles, mirrors, bathrooms, changing rooms, swimming pools, cool-glazing, etc.







75 microns -

APPLIED TO THE BACK OF MIRRORS

THE ADVANTAGE

Once the film has been applied to the back of your mirror, you can hang it on any surface (wall, wood, door, etc.) using your usual adhesives (double-sided / silicone glue etc.).



SECURITY VISUAL RANGE

MANDATORY IN PUBLIC PLACES INDOOR INSTALLATION

These visualization films can be used to highlight partition glazing in public areas.

Legislation governing the Roads and Public Spaces sector. Order of August1, 2006. Circular DGUHC 2007-53.

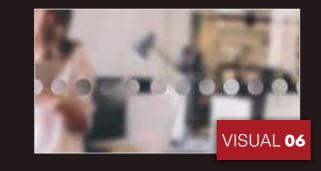
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TECHNICAL SHEET









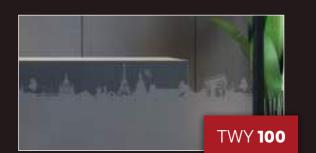




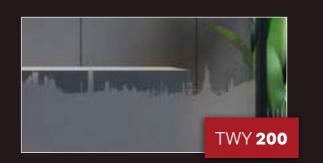




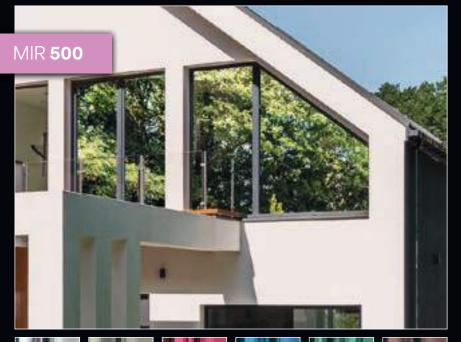




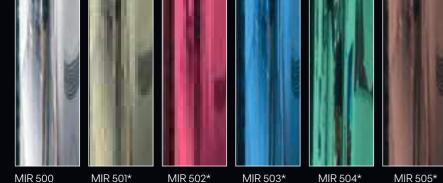












MIR 505*

ONE-WAY MIRROR - SILVER 80 microns - PET crystal Outdoor installation

Silver / Gold / Red / Blue / Green / Bronze 60 microns - PET crystal Interior installation

* on glazing not exposed to the sun

ONE-WAY MIRROR











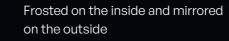




MIR **900**

PERFECT MIRROR EFFECT

Interior installation





ONE-WAY SAFETY MIRROR - SILVER

REINFORCES GLAZING Interior installation

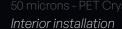


TOTAL MIRROR 100% - SILVER Double-sided, scratch-resistant

mirror.





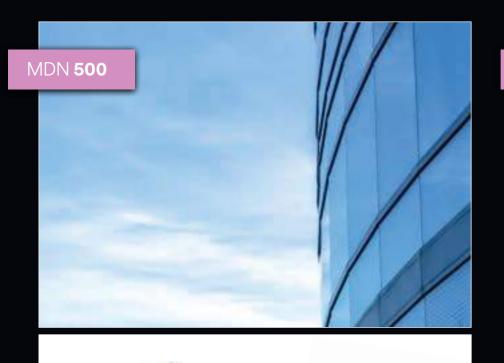








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DAY & NIGHT ONE-WAY MIRROR - SILVER / BLACK 60 microns - PET crystal Interior installation



DAY & NIGHT ONE-WAY MIRROR - SILVER / BLACK 60 microns - PEY crystal Outdoor installation

Our new **Day & Night** range, thanks to its black color inside, allows you to **protect yourself** from prying eyes by extending the **mirror effect** after sunset.

Our one-way mirror films require a minimum level of brightness for optimal operation. Please contact our sales department to check the compatibility of your project if necessary.





ELECTRICAL FILM **CONTROLLED OPACITY**

Switching from opaque to transparent glazing is now possible thanks to our liquid crystal technology. Interior installation

QUOTE BY PROJECT

Please contact us

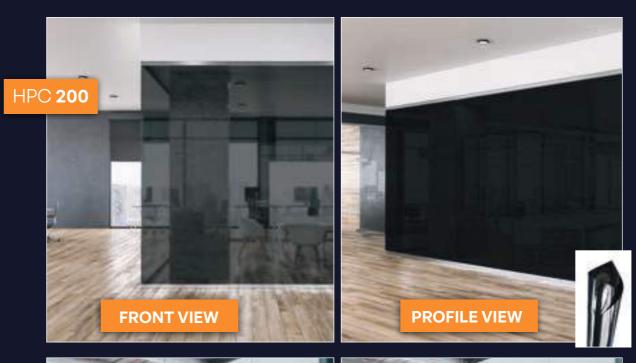
Price excluding accessories (remote control, transformer, etc.)

> FLASH THIS CODE TO SEE THE TEST VIDEO









FILM EYES

330 microns - PET Indoor installation

Please check direction of film application. Static version also available on request.

THE+

HPC 200 is an adhesive film that offers a dual appearance depending on the viewing angle. Viewed from the front, HPC 200 is completely transparent. On the other hand, when viewed from the side, it becomes. Opaque



This revolutionary film will keep all your data safe from prying eyes (depending on the screen technology used).

Apply to office glass surfaces.





VISION SANS FILM DE BROUILLAGE









ANTI-REFLECTIVE FILM

Indoor installation

THE+

ARF 100 is an anti-reflective film that reduces or even eliminates unsightly natural reflections.



REAR PROJECTION FILM

Outdoor installation

THE+

Rear projection film is an adhesive film that can turn any window into a display screen. It provides a visible image on both sides of the glass, which reverts to transparency once the projector is switched off.







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on your journeys.



PHOTOCHROMIC LIGHT TRANSITION

Clear / tinted
75 microns - PET crystal
Indoor installation

20-50% VISIBLE LIGHT TRANSMISSION



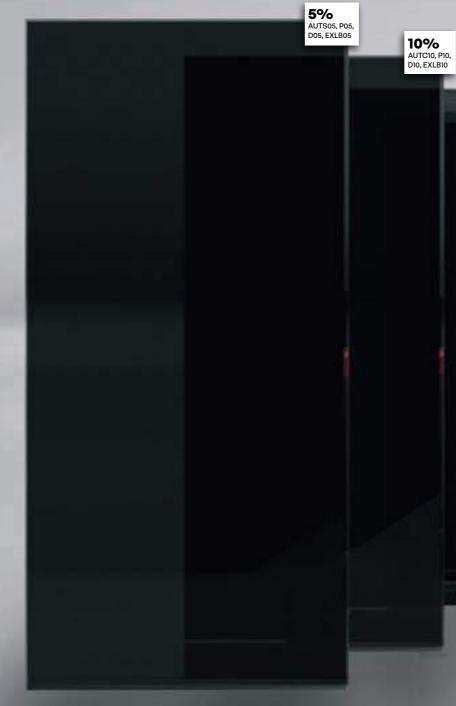
PHOTOCHROMIC LIGHT TRANSITION

Clear / tinted
75 microns - PET crystal
Indoor installation

45-75% VISIBLE LIGHT TRANSMISSION

THEIR ADVANTAGES:

Photochromic films automatically tint according to UV exposure.



15%AUTC15, P15, D15, EXLB1

20%AUTC20, P20, D20, EXLB20

35%
AUTC35, P35,
D35, EXLB35

50%
AUTC50, P50,
D50, EXLB50

70%
AUTC70, P70,
D70, EXLB70

83% AUTC83, P83, D83, EXLB83



76







30 microns - PET crystal Indoor installation

Indoor installation

60 microns - PET crystal Indoor installation





CERAMICS

TINTED

60 microns - PET crystal Indoor installation





TINTED

MASS TINTED



DIN **GLA1** DIN GLA5

DINOV GLASS - GLASS CLEANER

Cleaning solution formulated with raw materials of vegetable and renewable origin from the DID list Ecolabel.

For greater respect of the environment, this product is dye-free.



DIN ST1 DIN ST5

DINOV STICK - INSTALLATION AID

Solution for applying film to glass, delays adhesion of glue to surface.

Environmentally friendly.



DIN **GRF1** DIN **GRF5**

DINOV GRAFF - GRAFFITI REMOVER

Solution for removing graffiti from all smooth, non-porous smooth, non-porous surfaces.

Environmentally friendly.



DIN GLU1 DIN GLU5

DINOV GLUE - GLUE CLEANER

Solution for removing all traces of glue from your surfaces, leaves no trace after drying.

Environmentally friendly.

MULTI-PURPOSE SQUEEGEES





RACLETTES GRAPHIC SOLUTIONS

SEDGE

Versatile flexible







RAC

RAC

BLUE



BULL-DOZER









HEDGE

Versatile rigid

15 cm



RCL 05 10 cm



RCL 02

10 x 7,5 cm

RCL 08 15 cm



 $10 \times 7.5 \text{ cm}$



RCL BK 02 $10 \times 7.5 \text{ cm}$





RUB **100** RUB **200** 1m - Soft rubbe 1m - Hard rubber

RUBBER TAPES



WHTFEL BLKFEL White felt



FELT

Black felt



Felt for 15m squeegee



THERMAL STRIPPER

AUTOMOBILES

RCL 03

33 x 15 cm

SCRAPERS

GRA **08**

08 cm





DEC **THM** 1500 W à 2000 W -60°C à 650°C - 815g



RAC

PPF







RCL 04

22 cm









16 x 6,5 cm





MAGCAR 01 Wrapping magnet

(Unit)



WRST 01 Magnetic wristband (Sold separately)





SAFETY SQUEEGEE



RACL 058-12 12 cm





RACL 058-20 20 cm

REPLACEMENT RUBBER - RAC











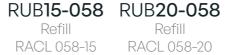






RUB PPF Refill RAC PPF

RUB**12-058** Refill RACL 058-12



Refill RACL 058-20



CUT 09 13 cm











ROLLDER Roll holding clip хЗ







GUID 001 Guide for

recutting

SURFACE À TRAITER < 3 M²

SURFACE À TRAITER > 3 M²

SURFACE À TRAITER < 3 M²



KIT POS







MAT POS



- +1 scraper 22 cm
- + 1 pro scraper 15 cm
- +1 cutter



1/2 LITER SPRAYER

KIT POS + DINOV

- + 1 scraper 15 cm
- +1 scraper 8 cm
- +1 cutter
- + Dinov Stick 50 ml

PULVÉRISATEURS







PUL MAT 5 liters





PULCO2 Compression sprayer 19 liters





• ARTICLE 1 - PURPOSE OF THE CONTRACT

The present General Terms and Conditions are applicable to any Service order: subscribed by the Customer for the needs of his professional activity, direc- - A summary of their order is displayed online; tly with the company "Reflectiv" (hereinafter "the Company"). Customers of

Company are retailers, craftsmen, self-employed workers, very small

The purpose of these General Terms and Conditions of Sale is to determine the order. the terms and conditions of sale of self-adhesive films by the Company for After placing the order: the needs of its Customers.

ARTICLE 2 - CONTRACTUAL DOCUMENTS

The following documents constitute the Contract and form an indivisible

- The quotation signed by the Customer, valid as an order form,
- These General Terms and Conditions of Sale.

The Customer's signature of the purchase order implies acceptance of these

ARTICLE 3 - ORDERING A PRODUCT / ACCESSORY

The Customer may order a Product and/or Accessory from the Company

(on the Company's website https://www.reflectiv.com/fr or by e-mail to commandes@reflectiv.com)

(Articles 3.1 and 3.2) or at the Company's head office (Article 3.3).

- ARTICLE 3.1 - ORDERING ON THE COMPANY'S WEBSITE

When the Customer places an order on the Company's website: -selects the Product(s) and/or Accessory(ies) that make up his/her order order:

- A summary of their order is displayed online:
- He/she acknowledges and accepts the present General Terms and Conditions of Sale:
- the order.

- The Customer will receive an order confirmation for the Product(s) and/ or Accessory(ies) selected, together with the present General Terms and Conditions of Sale applicable to the order, at the e-mail address provided. Terms and Conditions of Sale.

- ARTICLE 3.2 - MAIL ORDER

When the Customer places an order with the Company by e-mail:

- They select the Product(s) and/or Accessory(ies) they wish to order and send an e-mail to the address commandes@reflectiv.com,
- By return, the Company sends the Customer a quotation valid for ten (10) days, setting out the details of the Product(s) and/or Accessory(ies) chosen by the Customer, their cost(s), payment terms, place of delivery, etc.),
- The Customer returns the signed quotation to the Company, thus constituting an order form and acceptance of these GCS.

- ARTICLE 3.3 - ORDERING FROM THE COMPANY'S HEAD OFFICE

When the Customer places an order on the Company's website:

-selects the Product(s) and/or Accessory(ies) that make up his/her order

- He/she acknowledges and accepts the present General Terms and Condi-

- The Customer will receive an order confirmation for the Product(s) and/ or Accessory(ies) selected, together with the present General Terms and Conditions of Sale applicable to the order, at the e-mail address provided. Terms and Conditions of Sale.

ARTICLE 4 - ORDER DELIVERY

- ARTICLE 4.1 - TRANSPORT

The Product(s) and Accessory(ies) ordered are transported by a shipping company appointed by the Company. The Company accepts to deliver the Product(s) or Accessory(ies) only when the Customer's order is

- the Company at a flat rate of: - 30 € excl. VAT per order in Metropolitan France;
- 58 € excluding VAT in Corsica, Andorra and Monaco.

Delivery of pallets measuring more than two hundred and ten (210) centi- Client's credit card payment. metres will incur additional carriage costs invoiced to the Customer by the No discount applies for early payment. Any credit note granted by the Company at a rate of forty (40) euros.

France, no delivery charges will be applied by the Company to the Customer. received in full. Any order that includes a service (such as cutting, etc.) Any request for delivery outside the above-mentioned zones (Metropolitan must be paid in full at the time of ordering, in cash, prior to the service

Andorra and Monaco) and/or by volume will be subject to an estimate submitted in advance by the Company to the Customer. Any parcel refused by the Customer without prior agreement from the Company, or any parcel not col-- The customer may modify or accept the order summary before confirming lected by the Customer without an explicit reason, will be subject to a charge. will be subject to an additional flat-rate charge of €25 (excl. VAT) on the order. If the Customer is absent when the order is delivered by the carrier, the cost of returning the goods will be charged to the Customer on presentation of an result in the following penalties, applied by the Company after a reminder: invoice by the Company.

presentation of an invoice by the Company.

- ARTICLE 4.2 - DELIVERY TIMES

Orders are delivered in mainland France or anywhere in the world, to the address given at the time of ordering and according to the delivery method chosen by the Customer. Subject to the availability of the Product(s) and/or Accessory(ies) ordered, and the correct payment of the order by the Customer, delivery of the order takes place on average within 48 hours in metropolitan France and within 72 hours in the rest of the world. For orders placed at weekends or on public holidays, delivery times are calculated from the next

the carrier do not entitle the purchaser to cancel the sale, refuse the goods or service or claim damages.

• ARTICLE 5 - ORDER PRICE

The price of the Product(s) and/or Accessory(ies) applicable is that indicated on the quotation accepted by the Customer, which also constitutes an order form. This price also appears on the invoice issued by the Com-

The price of the Product(s) and/or Accessory(ies) is payable at the time of order by the Customer and is expressed in euros, exclusive of VAT and delivery charges. VAT, at the rate applicable at the time the order is placed. is added to the price excluding VAT on the invoice. Any change in the VAT rate may be reflected in the price of the Product(s) and/or Accessory(ies). cable on the day of invoicing. The Customer is debited by the means of - The customer may modify or accept the order summary before confirming payment indicated when placing the order with the Company. The Product(s) and/or Accessory(ies) are invoiced on the basis of the prices in force on the day of the order.

ARTICLE 6 - PAYMENT TERMS

Unless otherwise specified, payment for the Product(s) and/or Accessory(ies) by the Client to the Company shall be made in full at the time of ordering, prior to shipment or pickup of the merchandise, upon presentation of the invoice by the Company to the Client. If the Client is a public entity, the invoice issued by the Company will be transmitted through the platform named «CHORUS PRO.» Payment for the Product(s) and/or Accessory(ies) by the Client to the Company may be made:

- By bank transfer: to the Company's bank account, with details provided on the invoice received by the Client. No order will be shipped until the exceeds €100 excluding VAT. Shipping costs are invoiced to the Customer by Company's accounting department has confirmed the bank transfer.

> - By credit card: on the Company's website or via email through a secure link entitled SYSTEM PAY (STRIPE), active for 24 hours. No order will be shipped until the Company's accounting department has confirmed the

Company to the Client is valid for one (1) year. The Company retains When the order exceeds the cost of €300 excluding VAT in metropolitan full ownership of the Product(s) and/or Accessory(ies) until payment is being performed.

• ARTICLE 7 - LATE OR NON-PAYMENT

The payment term for invoices issued by the Company is thirty (30) calendar days from the date of the invoice. In the event of late or non-payment by the Client, the Company reserves the right to suspend all ongoing orders with the Client. Any delay or failure in payment by the Client will

- A fixed recovery fee of forty (40) euros,
- An interest rate based on the European Central Bank's most recent refinancing operation rate, increased by 10 percentage points,
- A recovery fee equal to 8% of the outstanding amount as a penalty

These measures are intended to compensate the Company for additional recovery expenses incurred due to late or non-payment.

Any claim by the Client regarding an order placed with the Company shall not, under any circumstances, suspend the payment of the invoices related to that order. Invoices issued to the State, local authorities, and their public institutions are payable in accordance with the terms set forth by the Public Procurement Code, including provisions relating to late Delivery times are given as an indication only, and any delays attributable to payment interest, which will be automatically due in the event of non-payment within the required time frame.

ARTICLE 8 - CLIENT'S OBLIGATIONS

In accordance with Article 7 of these General Terms and Conditions of Sale, the Client is required to settle the Company's invoice within thirty (30) days from the date of issuance. The Client also undertakes to verify the conformity of the Product(s) or Accessory(ies) ordered upon delivery and in the presence of the carrier (condition, quantity, reference, etc.). Any non-conformity of the Product(s) or Accessory(ies) must be clearly, precisely, and fully noted by the Client on the delivery slip and immediately reported to the Company by email.

The Company is only bound by a best-effort obligation and, as such, undertakes to make every effort to deliver the Product(s) or Accessory(ies) ordered by the Client. To enhance the production of its Products and Accessories, the Company reserves the right to modify colors and manufacturing processes without prior notice, with no liability to the Client. In the event that the Client suffers damage due to proven fault by the Company in the performance of one of its contractual obligations, it is expressly agreed that the Company's liability will be limited to compensation for direct and certain damages resulting from that fault. Any claim by the Client for intangible or indirect damages is excluded.

Intangible or indirect damages include, but are not limited to, financial or commercial losses, loss of revenue, profits, operations, business opportunities, clients, expected earnings, fines, or increased overhead costs.

• ARTICLE 10 - LIMITATION OF COMPANY LIABILITY

The Company shall not be held liable in the following cases: Client's Fault: Specifically, if:

- The Client fails to follow the recommendations provided by the Company regarding the use of the Product(s) and/or Accessory(ies),
- The Product(s) and/or Accessory(ies) are damaged or altered due to improper handling or misuse by the Client, such as installation on unsuitable surfaces or improper storage,
- The Product(s) and/or Accessory(ies) suffer partial or total destruction, alteration, or deterioration due to transport, storage, or any processing initiated by the Client, or resulting from express instructions or requests by the Client for reprocessing of the Product(s),
- The Client uses equipment incompatible with the Product(s) and/or Accessory(ies) supplied by the Company.
- In these cases, the Company's responsibility cannot be invoked, and the Client assumes full responsibility for any resulting damages.
- Incidents or Accidents Caused by Incorrect Maneuvers, Malicious Acts, or External Intervention Attributed to the Client: The Company shall not be held liable in cases where incidents or accidents arise due to incorrect maneuvers, malicious acts, or any external intervention that is the fault of the Client.
- Technical or Material Inability to Supply the Product(s) and/or Accessory(ies): The Company shall not be held liable if it is technically or materially impossible to supply the Product(s) and/or Accessory(ies) ordered by the Client.

- Force Majeure: In the event of force majeure, as defined below, the Company shall not be held liable. Force majeure includes, but is not limited to, the cases provided for in Article 1218 of the Civil Code, such as exceptional weather conditions or other natural disasters like lightning, fires, explosions, or floods; rebellions, riots, or similar acts; states of war, a health crisis, strikes, acts of vandalism, or acts of third parties.

If a force majeure event prevents either Party from fulfilling an essential obliga- • ARTICLE 13 - PERSONAL DATA PROCESSING tion under the Contract for a period exceeding thirty (30) days, either Party may terminate the Contract by sending a registered letter with acknowledgment of receipt, without any entitlement to compensation for either Party.

• ARTICLE 11 - RETURN OF PRODUCT(S) AND/OR ACCESSORY(IES)

Any non-conformity of the Product(s) and/or Accessory(ies) ordered by the Client and identified upon delivery may be returned to the Company under the following conditions:

- Return Deadline: The Client has fifteen (15) days from the date of delivery of • ARTICLE 9 - OBLIGATIONS AND LIABILITY OF THE COMPANYthe non-conforming Product(s) and/or Accessory(ies) to return the items to the
 - Post-Delivery Non-Conformity: If the non-conformity of the Product(s) and/or Accessory(ies) appears after delivery, particularly during installation or use, the Client may return the defective Product(s) and/or Accessory(ies) to the Company under the commercial and legal guarantees provided in Article 12 of these Terms, unless the Company's liability is excluded in accordance with Article 10.
 - Prior Agreement for Return: Any return of Product(s) and/or Accessory(ies) must be authorized in writing by the Company in advance. Any Product(s) and/or Accessory(ies) returned without prior agreement will not be eligible for a refund
 - Return Conditions: The Product(s) and/or Accessory(ies) must be returned in their original packaging, unopened, along with a copy of the initial delivery slip
 - Return Shipping Costs: The return shipping costs for the Product(s) and/or Accessory(ies) are the responsibility of the Client.

• ARTICLE 12 - WARRANTIES

- 12.1 COMMERCIAL WARRANTY

The Company undertakes to deliver Product(s) and/or Accessory(ies) that conform to its technical specifications and to replace any goods deemed defective by the Company within six (6) months following the delivery of the Produc- The Customer, who is responsible for providing all supporting information t(s) and/or Accessory(ies). The Company's commercial warranty will only apply in the case of a manufacturing defect of the Product(s) and/or Accessory(ies). This warranty will not apply in the event of the occurrence of bodily or material them; the Customer refrains from intervening, directly or indirectly, on the damages of any kind, which would be the direct or indirect consequence of improducts. proper adaptation of the Product(s) and/or Accessory(ies), improper storage, or Goods are neither taken back nor exchanged, except in the case of defective use by the Client.

- 12.2 LEGAL WARRANTY

Independently of the commercial warranty, the Client benefits from the legal warranty against hidden defects, as outlined below:

Article 1641 of the Civil Code: «The seller is bound by a warranty for hidden defects of the item sold that make it unfit for its intended use, or that so diminish its use that the buver would not have acquired it, or would have paid a lower price if they had known of the defects.»

Article 1642 of the Civil Code: «The seller is not liable for obvious defects that the buver could have discovered themselves.»

Article 1643 of the Civil Code: «The seller is liable for hidden defects, even if they were unaware of them, unless in this case, they have explicitly stated that they will not be bound by any warranty.»

Article 1646 of the Civil Code: «If the seller was unaware of the defects, they will only be required to refund the price and reimburse the buyer for the costs incur-

Article 1648, paragraph 1 of the Civil Code: «The action resulting from hidden defects must be brought by the buyer within two years from the discovery of the defect.»

Each Party agrees to comply with Regulation (EU) 2016/679 of April 27, 2016 (General Data Protection Regulation, «GDPR»). By entering into the Contract, the Client consents to the Company using their personal data in the context of the execution of the said Contract. The Client has the right to access, rectify, and delete their personal data.

The Client also has the right to object to the processing of their data or request its limitation. These rights can be exercised by writing to the Company «Reflectiv», either by registered mail with acknowledgment of receipt to the Company's registered address or by email at commandes@reflectiv.

The processing of personal data by the Company is based on legitimate interests, namely the execution of the Contract between the Company and the Client, compliance with legal and regulatory obligations, and the Client's consent to the terms of this Contract. The data is retained for the duration of the validity of the contract, plus the duration of the applicable statutory limitation period.

• ARTICLE 14 - JURISDICTION CLAUSE

In the event of a dispute regarding the interpretation or execution of the Chimney Sweeping and Maintenance Contract and/or these General Terms and Conditions of Service, the competent court shall be the Commercial Court of Créteil, notwithstanding the plurality of defendants, third-party claims, or summary proceedings.

ARTICLE 15 - RETURNS / GUARANTEES

Without prejudice to the measures to be taken with regard to the carrier, complaints concerning manufacturing defects or the non-conformity of the goods delivered with the goods ordered or with the delivery note must be made by registered letter with acknowledgement of receipt within eight days of receipt of the goods.

(batch numbers in particular), agrees to allow Réflectiv every facility to proceed with the observation of defects or anomalies and to remedy

manufacturing defects or non-conformity of the goods, duly noted by a person from Réflectiv. No claim will be possible if the goods have been used or transformed by the Customer or, in general, if they are no longer in the condition in which they were delivered, provided that the manufacturing defects or non-conformity that are the subject of the claim could have been

In the event of a manufacturing defect or non-conformity of the products delivered, duly noted by Réflectiv under the conditions set forth above, the Customer may obtain, at Réflectiv's option, and subject to the conditions set forth in Réflectiv's warranty documents, free replacement of the goods, to the exclusion of any indemnity or damages.



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